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Critical Skills for Supervisors

This series provides progressive skill development from one session to the next. Designed for new and experienced supervisors, participants create a leadership philosophy based on both performance and people.

Sept 8
9:00 - 4:00

PHILOSOPHY AND PRACTICES OF HIGH PERFORMING SUPERVISORS

- Shifting Gears Into New Roles, Responsibilities, and Relationships
- Philosophy of High Performance Supervisors
- 4 Lenses of Leadership
- Causal Loop: Performance and People

Oct 6
9:00 - 4:00

COMMUNICATING AS A SUPERVISOR - THE COMMUNICATION LOOP

- The Real Work of Leadership
- The Communication and Feedback Loop
- Check Ins and Approachability
- Roles, Responsibilities, Relationships

Oct 27
9:00 - 4:00

COACHING AND COLLABORATION

- Use the Johari Window to Coach to Blind Spots
- Use the J-Curve to Coach Through Change
- Understand the Power of Perspective (How to Develop Patience)
- Apply Gap Analysis to Create the Coaching Conversation

Nov 17
9:00 - 4:00

DIFFICULT CONVERSATIONS

- How to Tackle Tough Conversations
- Onion Theory: Getting to the Core of a Situation
- Focus on YOUR Communication
- 4 Step Process to Prepare for the Conversation

Dec 8
9:00 - 4:00

PERFORMANCE APPRAISALS

- Appraisal is a Process, Not an Event
- Feedback vs. Feedforward
- The A3 Method (Assess | Address | Agree)
- Developing Your Leadership Development Plan

Meet the Trainer ~ Terri Houde

An engaging speaker and skilled facilitator, Terri motivates, rejuvenates, and educates her audiences. Using a blend of humor, theory, and practical tools, Terri develops leaders in a unique and engaging manner, that has been coined as "interactive" and "it simply WORKS!".

Register now - classes fill quickly!

Registration is \$850 per person

Registration is open now and ends August 25, 2021

To register, email Anela Cole at colea@linnbenton.edu

Location: TBD [Click here for a video from Terri](#)

