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Critical Skills For Supervisors

This series provides progressive skill development from one session to the next. Designed for new and experienced supervisors, participants create a leadership philosophy based on both performance and people.

Jan 21
9:00 - 4:00

PHILOSOPHY AND PRACTICES OF HIGH PERFORMING SUPERVISORS

- Shifting Gears Into New Roles, Responsibilities, and Relationships
- Creating Approachability
- Leadership Development Plan

Feb 4
9:00 - 4:00

COMMUNICATING AS A SUPERVISOR - THE FEEDBACK LOOP

- The Feedback Loop
- Four Communication Skills
- How to Give, Receive, and Use Feedback
- Leadership Development Plan

Feb 18
9:00 - 4:00

PERFORMANCE COACHING

- The Causal Loop: People and Performance
- 5 Step Coaching Model
- Gap Analysis - How to Solve Problems and Improve Process
- Leadership Development Plan

Mar 4
9:00 - 4:00

DIFFICULT CONVERSATIONS

- How to Tackle Tough Conversations
- Using Emotional Intelligence Inside of Difficult Conversations
- Listening and Responding with Empathy and Authority
- Leadership Development Plan

Mar 18
9:00 4:00

PERFORMANCE APPRAISALS

- Developing Written Feedback
- Delivering Verbal Feedback
- Setting Stretch Goals
- Leadership Development Plan

Meet the Trainer ~ Terri Houde

An engaging speaker and skilled facilitator, Terri motivates, rejuvenates, and educates her audiences. Using a blend of humor, theory, and practical tools, Terri develops leaders in a unique virtual platform that has been coined as "engaging", "interactive", and "it simply WORKS!" Contact Information for Terri: houdet@linnbenton.edu OR call 541-760-8563.

Registration Information

1. Registration fee is \$750.
2. Registration is open from October 19 through December 7.
3. To register, email Anela Cole at colea@linnbenton.edu

Register Now - Classes fill quickly!